

# Camzilla Technical Support Form

**Customer Information:** Please fill out fields marked by an asterisk if you are sending items to us.

Date received:		Booked in by:
Name:*		
Contact No.:		
Address:*		
Email:*		
DJI login:*		Password:*

**Product Details**

Product: *			Purchase source*:		
Purchase invoice no.*			Warranty claim: Yes / No		Purchase date:
Item	Qty:	Serial number / Description	Item	Qty:	Serial number / Description
Craft:			Gimbal lock:		
R/C:			Cables:		
Props:			Camera/Lenses:		
Batteries:			SD card:		
Case:			Other:		

**Job description:\***


**Terms of service:**

1. Due to the potential for corrosion occurring over long-term, no warranty is offered on repaired items that were subjected to water.
2. Repairs are backed by Camzilla's 90 day warranty, effective from the invoice date.
3. Repair warranty is limited to the specific work that has been carried out, and warranty is void if the craft is crashed or otherwise damaged due to operator error.
4. Supplied quote is limited to the components which were visible at the time of initial inspection. Additional defective parts may be identified during repair process and will attract an additional charge. In this event, Camzilla technicians will contact you prior to proceeding with the repair.
5. Items not collected after 30 days will attract a storage charge of \$10 per day.
6. Unless prior arrangement has been made, items not collected within 60 days will be sold to recover incurred costs.

**By signing below, you agree to the above terms of service and that the above list of items received is complete.**

<u>Signature:</u> *	Invoice number:	\$50 assessment fee paid? <input type="checkbox"/>
Completed repair cost: \$	Amount owing: \$	Method:

# Technician Log

<b>Technician:</b>	<b>Assessment started:</b>
<b><u>Initial assessment:</u></b>	
<b>Estimated repair cost: \$</b>	

**Parts used:**

<b>Item</b>	<b>Qty.</b>	<b>Item</b>	<b>Qty.</b>

**Work undertaken:**

<b>RMA number:</b>	<b>Date requested:</b>
<b>Quoted DJI repair cost: \$</b>	<b>Date returned:</b>

**Work completed:**

<b>Completion date:</b>	<b>Time taken:</b>
<b>Customer contacted:</b>	

**Ongoing damage or faults:**
